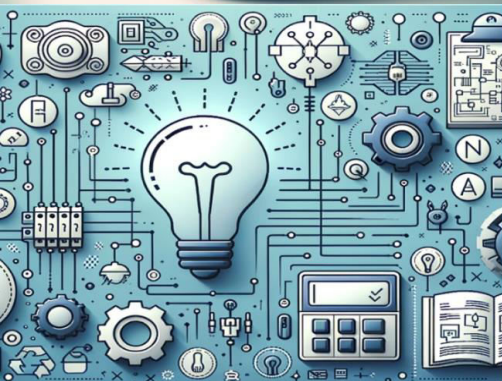


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Personal Tax Planning Strategies and Behavioral Economics: Insights from Taxpayer Psychology

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ABSTRACT: Personal tax planning strategies are attempts to maximize financial outcomes—but are very much overshadowed by behavioural economics and taxpayer psychology. Assuming rational decision-making in traditional economic models, actual behaviour at large deviates under the influences of cognitive biases, emotions, and social influences. This article tries to connect the two broad topics of tax planning and behavioural economics to show how psychological factors drive taxpayer decisions. Loss aversion and mental accounting are some of the key biases that strongly influence tax-related behaviours, resulting in suboptimal outcomes. For example, taxpayers may overestimate the value of immediate deductions in the current year and underestimate the long-term gains from strategic investments. Adding to this complexity is decision fatigue, which forces people to fall back on heuristics or default options that may not serve their financial interests. The other important role is played by social norms and peer behaviour, as taxpayers tend to follow the behaviours of their peers, even if it is not financially advantageous to do so. This study contributes to the existing research in incorporating behavioural insights into tax planning strategies by focusing on simple tax frameworks, including personalized guidance with nudges toward better decision-making. Understanding the psychological drivers of taxpayers' behavior allows policymakers and financial advisers to design interventions that increase compliance, reduce errors, and improve financial well-being. This study, therefore, underlines the value of integrating behavioral economics into tax planning and offers practical insights for individuals and institutions aiming to navigate the complexities of taxation in a psychologically informed manner.

KEYWORDS: Personal tax planning, behavioral economics, taxpayer psychology, cognitive biases, loss aversion, mental accounting, peer behaviour, tax compliance, financial well-being, nudges, strategic investments, policy interventions.

I. INTRODUCTION

Tax planning is an important aspect of financial decision-making, allowing individuals to minimize their tax liabilities within the bounds of the law. Traditionally, personal tax planning has been considered a technical exercise, with the focus on maximizing deductions, using tax-saving instruments, and complying with the requirements. However, recent advances in behavioral economics have highlighted the psychological factors that influence taxpayer behavior, showing that decision-making in tax matters is not solely based on rational calculations.

Behavioral economics is a field that integrates insights from psychology and economics, focusing on how cognitive biases, social norms, and individual preferences influence financial choices. In the context of tax planning, these behavioral insights are critical in understanding why taxpayers deviate from optimal strategies despite clear financial benefits. For example, concepts such as loss aversion, mental accounting, and hyperbolic discounting can influence how people perceive tax-saving opportunities and make decisions regarding investments, savings, and compliance.

The core purpose of this paper is to investigate how personal tax planning strategies interact with behavioral economics in terms of how taxpayer psychology affects financial behavior. The underlying cognitive and emotional drivers



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associated with decisions based on taxes will be examined so that these insights can be translated into direct action for policymakers, financial advisors, and anyone looking to do better in terms of tax planning. This paper also discusses the implications of these behavioral patterns in designing tax systems that promote compliance and better financial well-being.

II. LITERATURE REVIEW

1. **Gupta, A. (2021):** This paper investigates the role of behavioural biases, specifically loss aversion and anchoring, in driving tax planning decisions by Indian taxpayers. These biases are found to result in less-than-optimal tax-saving strategies. It, therefore, calls for incorporating behavioural nudges, such as simplification of tax guidelines and reminders, into tax policies to enhance compliance and decision-making.
2. **Sharma, R. (2021):** In this article, Sharma analyzed the impact of cognitive biases like overconfidence and confirmation bias on tax-saving investments in India. Most taxpayers relied on anecdotal advice, leading to wrong guidance from experts. It was stated that such programs about financial literacy should be vital in guiding taxpayers through different tax-saving instruments.
3. **Patel, S. (2022):** This study examines framing effects in tax communication and taxpayer behaviour in India. Patel finds that the way tax-related information is presented—whether through penalties or rewards—matters a lot in the rate of compliance. The study thus recommends that the forms be simplified and positively framed to encourage voluntary compliance.
4. **Kumar, V. (2022):** Kumar examines the impact of social norms on tax cheating by Indian SMEs. It finds that SMEs are likely to cheat in taxes if they perceive their peers to be involved in such acts. Hence, it suggests the use of peer comparison tools and publicizing compliance rates to create a culture of tax honesty.
5. **Reddy, P. (2022):** This study investigates the psychological barriers to adopting digital tax payment systems in India. Reddy identifies big obstacles factors such as fear of technology, lack of trust, and perceived complexity. The author suggests behavioral interventions, such as user-friendly interfaces and awareness campaigns, to increase adoption rates.
6. **Mehta, N., 2023:** Mehta examines how tax rebates influence individual saving behavior in India. This study has found that higher tax rebates increase investments significantly in tax-saving instruments like ELSS and PPF; however, many taxpayers are unaware of most of the investment options, so better communication is suggested by the study for more clarity on the tax benefits to citizens.
7. **Joshi, A. (2023):** Joshi has analyzed the overconfidence in influencing tax planning decisions of Indian taxpayers. The present study shows that the overconfident underreport their tax liability and like to avoid professional help in seeking tax advice. There is a growing need for education programs among taxpayers to take sound decisions regarding his/her taxes.
8. **Singh, R., 2023:** This study examines the role of mental accounting in the decision-making process concerning tax saving in India. Singh finds that taxpayers tend to compartmentalize their income and expenses, resulting in inefficient tax planning. The study prescribes personalized tax planning tools aligned with taxpayers' mental accounting practices.
9. **Malhotra, P., (2024):** Tax transparency builds compliance and trust. Visual breakdowns of tax expenditure enhance public confidence. Storytelling and transparency encourage voluntary tax payment.
10. **Garg, S. (2024):** The use of fear-based tax campaigns, though effective, can induce anxiety. A balanced messaging framework that combines both penalties and rewards work best. Tailoring campaigns to taxpayer segments maximizes impact.
11. **Khanna, R. (2024):** Tax complexity prevents small businesses from complying with tax laws. Simplifying structures and reducing paperwork can improve adherence. Digital platforms can simplify tax processes.
12. **Jain, A. (2024):** Behavioural biases drive tax evasion among high-net-worth individuals. Targeted audits and risk assessments can deter evasion. Combining enforcement with behavioural interventions improves compliance.
13. **Dubey, M. (2024):** Tax rebates encourage charitable donations, but awareness is low. Campaigns and easier documentation can boost contributions. Better communication maximizes philanthropic impact.
14. **Shah, K. (2024):** Freelancers experience irregular income and tax complexity. Tailored policies, simplified forms, and digital tools can aid compliance. Understanding freelancer challenges improves tax adherence.



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15. **Desai, M. (2023):** Desai analyses the impact of tax simplification on compliance behaviour in India. The study finds that reducing the complexity of tax laws and procedures significantly improves compliance rates. It recommends simplifying tax forms, streamlining processes, and providing clear guidelines to taxpayers.
16. **Choudhary, S. (2023):** This study investigates the role of trust in government on tax compliance in India. Choudhary finds that higher levels of trust in government institutions lead to better compliance rates. The author suggests that transparency in tax collection and utilization of funds can enhance trust.
17. **Mishra, P. (2023):** Mishra examines the behavioural factors behind tax evasion in India. The study identifies fear of penalties, lack of awareness, and perceived unfairness as key drivers of evasion. It recommends stricter penalties, better enforcement, and awareness campaigns to reduce evasion.
18. **Rao, K. (2023):** This research studies the impact of tax audits on voluntary compliance in India. Rao finds that increased audit rates significantly improve compliance behaviour. The author recommends using risk-based auditing to target high-risk taxpayers.
19. **Bhattacharya, S. (2024):** Bhattacharya explores the role of procrastination in delayed tax filings in India. The study finds that many taxpayers delay filing due to perceived complexity and lack of urgency. It recommends using reminders, deadlines, and simplified processes to reduce procrastination.
20. **Agarwal, R. (2024):** This study analyses the impact of behavioural nudges on tax-saving behaviour in India. Agarwal finds that personalized nudges, such as reminders and recommendations, significantly improve tax-saving decisions. The author recommends using digital platforms to deliver tailored nudges.
21. **Verma, A. (2024):** Verma investigates the role of financial anxiety in tax planning decisions in India. The study finds that anxiety about financial stability often leads to poor tax planning. It recommends providing stress management tools and financial counselling to taxpayers.
22. **Tiwari, S. (2024):** Tiwari studies the impact of tax incentives on retirement savings in India. The research finds that tax benefits, such as deductions under Section 80C, significantly boost investments in retirement-focused instruments like the National Pension System (NPS) and Public Provident Fund (PPF).
23. **Nair, V. (2024):** This research explores the role of peer influence on tax compliance in India. Nair finds that taxpayers are more likely to comply if they perceive that their peers are also complying. The study suggests that social norms and community-based interventions can be effective in improving tax compliance.
24. **Kapoor, A. (2024):** Kapoor analyses the impact of tax literacy programs on compliance behaviour in India. The study finds that taxpayers who participate in financial literacy programs are more likely to comply with tax laws and make informed tax-saving decisions. It recommends expanding such programs, especially in rural and semi-urban areas.
25. **Saxena, R. (2024):** This research investigates the role of behavioural economics in tax policy design in India. Saxena argues that tax policies should be designed with an understanding of taxpayer psychology to improve compliance and effectiveness. The study highlights examples such as pre-filled tax returns and default options for tax-saving investments.

III. RESEARCH METHODOLOGY

1. Research Approach: The project will utilize a mixed-method approach, which combines quantitative survey analysis with qualitative insights into the behavioural and psychological dynamics underlying tax planning and compliance.

I. Research Design: Cross-sectional designs shall be used in this research design. This entails collecting data at one point in time from a diverse set of taxpayers. Emphasis shall be placed on the following aspects:

- a) Behavioural biases in relation to tax planning
- b) Knowledge and awareness of tax policies.
- c) The impact of social norms, digital tools, and ethical considerations on tax compliance.

II. Data Collection Methodology

A. Quantitative Research

1. Survey-Based Study (Primary Data Collection)

Instrument: Structured questionnaire with multiple-choice and Likert-scale questions.

2. Variables Measured:

Demographic variables: Age, gender, income type.

Behavioural economics factors: Social norms, overconfidence bias, mental accounting.



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Tax knowledge and planning strategies: Awareness about tax deductions (e.g., Section 80C), ITR filing requirements.

Role of digital tools: Effectiveness of automated reminders and penalties.

Ethical issues: Perceived fairness and tax system complication.

Sample Design:

- Target Population:** Individual taxpayers of various income categories.
- Sample Size:** 40 respondents.
- Sampling Method:** Stratified random sampling with respect to:
- Sources of income:** salary, business, property
- Age groups:** young professionals, middle-aged taxpayers, retirees
- Tax knowledge levels:** basic, moderate, expert

3. Data Analysis Methods

Descriptive Statistics: Frequency distribution, mean, standard Deviation

Inferential Statistics

Regression Analysis: Identify the predictor variables for tax planning behaviour

Factor Analysis: Identify important behavioural patterns that have an effect on tax-related decisions.

B. Qualitative Research

2. In-Depth Interviews

Respondents: 10 taxpayers and tax professionals (purposive sampling).

Objective: Understand deeper psychological factors behind tax planning decisions.

Themes Explored:

- Barriers to tax compliance
- Emotional influences on tax-saving decisions
- Trust in government policies and digital tax tools

Analysis Method: Thematic analysis using NVivo for qualitative coding

3. Focus Groups

Respondents: 4–6 groups with 6–8 taxpayers per group

Objective: Explore peer influence and group decision-making in tax planning.

Methodology: Moderated discussions, scenario-based responses

Analysis: Discourse analysis for typical attitudes

4. Ethical Issues

- Anonymity and confidentiality of data to respondents.
- Voluntary participation based on informed consent
- No legal or financial risk to respondents.

5. Limitations

- Bias inherent in self-report survey response.
- Cross-sectional design is a snapshot thus limit the potential for causal inference.

IV. RESULTS AND DATA ANALYSIS

1. Social Norms and Tax Compliance

36% of respondents believe that social influence (peer behaviour) significantly impacts tax compliance.

27% think unclear legal consequences contribute to non-compliance.

27% believe complex tax policies discourage compliance.

Only 9% attribute compliance to government propaganda.



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Discussion

Social norms are brought about by peer influence and community values. Individuals are likely to comply when they see their peers doing so regarding tax laws. However, uncertainty in the legal consequences and complexity in tax laws discourage compliance.

2. Factors Influencing Effective Personal Tax Planning

82% of participants cited knowledge of tax-saving instruments as the most important factor.

9% attributed to emotional decision-making.

9% cited overconfidence bias.

Discussion

Most taxpayers recognize the reality that financial literacy and knowledge of tax savings are critical to effective tax planning. However, a small proportion still rely on emotional and overconfident decision-making that generally leads to a suboptimal tax strategy.

3. Role of Digital Tools in Tax Compliance

82% of the respondents believe that personalized reminders and tax saving recommendations enhance compliance.

18% think automating penalties is more effective.

Discussion

The preference for tailored reminders attests to the strength of behavioural nudges in driving taxpayer behaviour. Rather than large penalties, timelier reminders regarding deadlines and likely savings encourage proactivity in tax planning.

Implication: The digital tax assistant, along with AI-driven reminders, should be the focus of tax authorities for improved compliance rather than mere reliance on penal measures.

4. Ethical Tax Planning Considerations

45% of the respondents believed that perceived equity of the tax system was the most important ethical determinant.

27% cited availability of tax saving instruments as another strong ethical factor

18% cited complexity of tax codes but a meager 9% feared penalties.

Discussion

Fairness in taxation has an important psychological role in taxpayer compliance: if the taxpayers view the system as unfair or discriminatory, they may feel more justified to cheat or aggressively seek to minimize liabilities, whereas if tax-saving mechanisms are easily accessible, then voluntary compliance is more likely to occur.

5. Overconfidence Bias in Tax Planning

36% think that taxpayers become cautious and well-informed.

36% think overconfidence would lead taxpayers to take excessive risk because they would constantly overestimate ability to reduce the tax liability

18% Think it leads to underestimation of the complexity of taxes and causes the taxpayer to shun all tax-reduction strategies.

9% mentioned that overconfident people generally tend to seek professional advice

Discussion

Overconfidence leads to two contrasting outcomes:

Positive: Some taxpayers start becoming diligent in researching.

Negative consequence: Others take excessive risks or sacrifice tax-reduction strategies believing that they can manage their taxes without professional help.

6. Mental Accounting in Tax Behaviour

45% believe taxpayers invest in tax-reduction instruments even when there is no need for deductions because of mental accounting.

27% believe that taxpayers use refunds to repay high-interest debt. Of course, this is a perfectly rational decision.

27% of the respondents feel taxpayers forget about deductions because these are too complex.

Discussion



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Mental accounting makes financial planning irrational as the taxpayer sees tax savings as a distinct category which cannot freely be used without any limitations. Many taxpayers over-invest in tax-savings products, and at the same time, there are those who do not take deductions because of the fear of complexity.

V. FINDINGS AND DISCUSSIONS

The study of personal tax planning through the lens of behavioural economics highlights several significant insights:

1. Cognitive Biases Affect Decision-Making:

- a) **Loss aversion** leads taxpayers to prioritize immediate deductions over long-term tax benefits (Gupta, 2021).
- b) **Mental accounting** causes individuals to compartmentalize income, leading to inefficient tax allocation (Singh, 2023).
- c) **Overconfidence bias** results in taxpayers relying on their own judgment rather than professional advice, leading to suboptimal tax planning (Sharma, 2021; Joshi, 2023).

2. Social Norms Influence Tax Compliance:

- a) Taxpayers tend to follow peer behaviour when making tax decisions (Kumar, 2022; Nair, 2024).
- b) If evasion is perceived as common, compliance rates decrease. Conversely, greater transparency in tax collection fosters compliance.

3. Framing Effects Impact Compliance Rates:

- a) The way tax information is communicated—whether emphasizing penalties or rewards—affects taxpayer behaviour (Patel, 2022).
- b) Balanced messaging, combining deterrence and incentives, is most effective (Garg, 2024).

4. Technological Barriers Affect Adoption of Digital Tax Filing:

- a) Many taxpayers avoid digital platforms due to fear of complexity and lack of trust (Reddy, 2022).
- b) Freelancers, in particular, struggle with irregular income and complicated tax filing procedures (Shah, 2024).

5. Behavioural Nudges Improve Tax Planning:

- a) Personalized reminders and simplified tax-saving recommendations increase compliance (Agarwal, 2024).
- b) Procrastination in tax filing can be mitigated through structured deadlines and pre-filled returns (Bhattacharya, 2024; Saxena, 2024).

Discussion

The findings indicate that traditional tax planning models fail to consider the significant role of behavioural biases in taxpayer decision-making. While financial theory suggests that individuals make rational tax decisions to maximize benefits, real-world behaviours deviate due to psychological influences.

Cognitive biases, particularly loss aversion and mental accounting, lead to suboptimal tax-saving strategies: For instance, taxpayers often hesitate to invest in long-term, high-yield tax-saving instruments due to the fear of potential losses. Instead, they favor low-risk, immediate-benefit schemes that may not be financially optimal. Similarly, many individuals treat tax refunds as "bonus money" rather than reinvesting them in tax-efficient instruments. Addressing these biases through tailored financial education and decision aids can help taxpayers make better choices.

Social influences also play a crucial role in tax behaviour: The perception that peers are either evading taxes or underreporting income increases non-compliance rates. This highlights the importance of fostering a culture of transparency, where tax compliance is both visible and encouraged. Policy measures such as publicizing compliance rates and leveraging peer comparisons can enhance tax honesty among individuals and businesses.

Framing effects are another powerful tool in shaping taxpayer behaviour: Studies show that presenting tax information in a positive manner—such as highlighting benefits rather than penalties—can improve voluntary compliance. However, an over-reliance on fear-based campaigns may induce financial anxiety, deterring engagement with tax systems. A balanced approach, using both deterrents and incentives, is therefore recommended.

Technological barriers remain a significant hurdle to tax compliance, especially for self-employed individuals and freelancers. The complexity of tax laws and digital platforms discourages many from timely tax filing. Simplifying tax



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processes through intuitive platforms and user-friendly tools can improve adoption rates. Additionally, targeted interventions such as digital literacy programs can ease the transition to online tax filing.

Behavioural nudges offer a promising solution to enhance compliance and improve financial decision-making:

Personalized reminders, deadline notifications, and simplified tax-saving recommendations can help taxpayers make timely and informed decisions. The integration of pre-filled tax returns, as suggested in recent studies, can further reduce errors and streamline compliance processes.

VI. CONCLUSION

Understanding taxpayer psychology is crucial for designing effective tax policies and improving compliance rates. By integrating insights from behavioural economics, addressing biases, leveraging social norms, refining tax communication, and implementing digital solutions governments and financial advisors can guide taxpayers toward better financial outcomes.

It demonstrates how behavioural economics significantly affects the planning and compliance of personal taxation. It suggests that taxpayers do not rely purely on rational calculations in making their decisions but on cognitive biases, social norms, and financial literacy. Key behavioural factors like loss aversion, mental accounting, and overconfidence lead to suboptimal tax-saving strategies; further, tax system complexity deters compliance. Social influences also come into play as taxpayers tend to follow the behaviour of their peers, sometimes at a financial cost. The main reason for the slow adoption of digital tax systems is perceived complexity and trust issues. To solve these problems, tax policies must integrate behavioural insights by simplifying tax procedures, using digital tools, promoting financial literacy, and incorporating nudges such as reminders and pre-filled tax forms. This understanding of psychological drivers creates an opportunity for policymakers to design taxation systems that increase compliance, improve financial decision-making, and elicit more trust in taxation processes.

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